



# Comparing home care providers - your guide

Analysis \_\_\_\_\_

Diagnosis \_\_\_\_\_

Date of filing \_\_\_\_\_

Doctor \_\_\_\_\_

Age of birth \_\_\_\_\_

**PROVIDER PROFILE QUESTIONNAIRE CHART**

Use this chart to compare aged care service providers. Under the new consumer-directed care, the provider should disclose all relevant charges that may be deducted from your home care package budget.

	<b>Provider 1</b>	<b>Provider 2</b>	<b>Provider 3</b>
<b>Provider's Name</b>			
<b>Office Location</b>			
<b>Person in charge of the Home Care Packages</b>			
<b>Establishment Fee (if applicable)</b>			
<b>Care Management</b>			
<b>Package Management</b>			
<b>Any other fee?</b> (E.g. Surcharge for purchases, some organisation may charge for contacting them or rescheduling a service. Must be checked with the provider!)			
<b>Exit Fee</b>			
<b>Your Contribution (basic daily fee)</b>			
<b>Hourly rate of services:</b>			
<b>Domestic Assistance</b>			

<b>Personal services</b>			
<b>Nutrition and diet</b>			
<b>Goods, equipment and assistive technology</b>			
<b>Nursing</b>			
<b>Allied health and therapy services</b>			
<b>Transport</b>			
<b>Domestic Assistance and Garden and Home Maintained</b>			
<b>Social Support</b>			
<b>How many hours can they provide on your level?</b>			
<b>Mileage (if applicable)</b>			
<b>Separate fees when you want to receive services from a different provider</b>			
<b>Cancellation of service fee</b>			
<b>Will they send the same person every time?</b>			



**Australian Government**  
**Department of Health**



**Contact Umbrella's friendly staff today!**

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