

Service Fees – Effective 1 March 2022

Description	Level 1	Level 2	Level 3	Level 4
Care Management	\$44.54 per fortnight	\$81.02 per fortnight	\$178.13 per fortnight	\$270.80 per fortnight
Package Management	\$21.70 per fortnight	\$39.47 per fortnight	\$86.77 per fortnight	\$131.93 per fortnight
Establishment Fee	\$200.00	\$200.00	\$450.00	\$450.00
Exit Fee	\$420.00	\$420.00	\$420.00	\$420.00
Staff travel cost to visit you	All Home Care Package clients are charged a total of 10 kilometres per visit at the cost of \$1.20 per kilometre			
Client Contribution (your choice of Basic Daily Fees or \$8 per hour discounted co-payment)	\$8 per hour (up to the maximum basic daily fee prescribed by the Government)	\$8 per hour (up to the maximum basic daily fee prescribed by the Government)	\$8 per hour (up to the maximum basic daily fee prescribed by the Government)	\$8 per hour (up to the maximum basic daily fee prescribed by the Government)
Cancellation of service fee (less than 24 hours' notice given)	\$60.00	\$60.00	\$60.00	\$60.00
Income Tested Fees will be assessed on a case-by-case basis.				

Hourly rates for services:

	Domestic Assistance, Meal preparation*	Personal Care, Respite Medication Prompt Home Maintenance / Gardening *	Social Support */**	Nursing Care
Weekday Daytime (6am-6pm)	\$ 66.00	\$ 68.40	\$ 63.60	\$ 90.00
Weekday Evening (6pm-9pm)	\$ 72.60	\$ 79.20	\$ 70.20	\$ 102.00
Saturday Daytime (6am-6pm)	\$ 79.20	\$ 86.40	\$ 75.60	\$ 120.00
Saturday Evening (6pm-9pm)	\$ 87.10	\$ 100.05	\$ 83.45	\$ 136.00
Sunday Daytime (6am-6pm)	\$ 105.60	\$ 115.20	\$ 96.00	\$ 150.00
Sunday Evening (6pm-9pm)	\$ 116.15	\$ 133.40	\$ 105.95	\$ 170.00
Public Holidays	\$ 145.20	\$ 158.40	\$ 132.00	\$ 180.00
Day Centre	Level 3 and 4 - \$132.00, Level 1 and 2 - \$96.00 (excluding meals)			
Overnight Respite (When sleeping)	Level 1 & 2 - \$54.00 per hour Level 3 & 4 - \$60.00 per hour Minimum of 8 hours service			

* For **Domestic Assistance, Social Support & Respite** services Umbrella requests that:

- A minimum time of two (2) hours is preferred; however, shorter periods may be negotiated under special circumstances to a minimum of one hour (1hr).



****** Umbrella support staff will not be responsible for transportation costs, parking fees, entertainment or similar costs associated with client services.

SOCIAL SUPPORT PROGRAM

Level 1 and 2 - \$96.00 per session excluding meal cost

Level 3 and 4 - \$132.00 per session excluding meal cost

MEN'S SHED PROGRAM

\$72.00 per session excluding meal cost

OCCASSIONAL EVENTS

Level 1 and 2 - \$96.00 per session excluding meal cost

Level 3 and 4 - \$132.00 per session excluding meal cost

Please note: Fees are subject to annual increases each financial year. As per Umbrella's Fee Policy, a minimum of 4 weeks' notice will be provided before the introduction of the new fees.

For more information contact our friendly staff at:

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