

FEE SCHEDULE - Home Care Services

From 1 September 2024

Our Home Care Package Fee Schedule outlines the costs associated with our range of services tailored to meet individual needs. We strive for transparency and affordability, ensuring that all fees are clearly communicated and understood, so our clients and their families can make informed decisions about their care. As a partner in your journey towards maintaining independence and quality of life, we are committed to offering flexible solutions that respect your cultural values and personal choices. This schedule is designed to help you understand your options and the associated costs, so we can work together to plan the best possible care.

Update: For the first time, Umbrella Inc. is offering 30 minutes and one hour blocks of service on our personal care and nursing care services.

Services	Weekday Daytime (06:00- 18:00)	Weekday Evening (18:00 - 21:00)	Saturday Daytime (06:00- 18:00)	Saturday Evening (18:00 - 21:00)	Sunday Daytime (06:00- 18:00)	Sunday Evening (18:00 - 21:00)	Public Holiday
Personal Care, Medication Support and Respite	Offered in 30 minutes and one hour blocks						
30 minute visit (NEW!)	\$55	\$64	\$69	\$80	\$93	\$107	\$127
Per Hour	\$79	\$92	\$100	\$115	\$133	\$154	\$183
Nursing Care	Offered in 30 minutes and one hour blocks						
30 minute visit (NEW!)	\$80	\$90	\$106	\$120	\$132	\$150	\$159
Per Hour	\$114	\$129	\$152	\$173	\$190	\$215	\$229
Domestic Assistance, Meal Preparation and Social Support Individual	\$76	\$83	\$90	\$100	\$121	\$133	\$166
Home & Garden Maintenance	\$80	\$93	\$101	\$116	\$134	\$155	\$184
Social Centre (full day in groups)	Level 1 and 2 - \$117 - (Excluding meals)						
	Level 3 and 4 - \$163 - (Excluding meals)						

CASE MANAGEMENT FEE

Fee per fortnight

Case Management is a fundamental aspect of our Home Care Package services at Umbrella Inc. We have a dedicated team of professionals fluent in multiple languages and deeply familiar with various cultural needs, ensuring our services are customised to each individual's requirements. You will have a Case Coordinator assigned specifically to you, responsible for managing all aspects of your care, including:

- Arranging a wide range of services such as: Personal Care, Respite Care, Social Activities, Transportation, Domestic Assistance, Maintenance and Gardening, Dementia Support, Clinical Care,
- Collaborating with various health professionals to oversee nutrition monitoring, podiatry, and other allied health services.
- Regular reviews of your home care agreement and care plan to ensure your needs are met consistently and effectively.

Level 1	\$60.14
Level 2	\$112.21
Level 3	\$250.84
Level 4	\$372.37

At Umbrella Inc., we prioritise providing respectful and professional care that recognises the unique backgrounds and preferences of all our clients.

PACKAGE MANAGEMENT FEE

Fee per fortnight

Package management at Umbrella Inc. involves handling the key tasks needed to manage your Home Care Package. This includes:

- Creating monthly statements,
- Managing package funds,
- Meeting all required standards for quality and compliance.

Level 1	\$35.13
Level 2	\$62.08
Level 3	\$135.22
Level 4	\$204.97

IMPORTANT INFORMATION

- **Cancellation of Service Fee:** Full-service fees apply for cancellations made with less than 24 hours' notice.
- **Staff Travel Fee:** Clients are charged for travel at \$1.40 per km for the first 10 kilometres per visit.
- **Income-Tested Fee:** This applies only to clients assessed by the Australian Government as needing to contribute towards their Home Care Package based on income.
- **No Entry or Exit Fees:** We do not charge any entry or exit fees.
- **Annual Fee Adjustments:** Fees are subject to annual (yearly) increases. You will be given plenty of notice of these changes in line with our fee policy.