

FEE SCHEDULE - Home Care Package

From 1 August 2025

Our Home Care Package Fee Schedule outlines the costs associated with our range of services tailored to meet individual needs. We strive for transparency and affordability, ensuring that all fees are clearly communicated and understood, so our clients and their families can make informed decisions about their care. As a partner in your journey towards maintaining independence and quality of life, we are committed to offering flexible solutions that respect your cultural values and personal choices. This schedule is designed to help you understand your options and the associated costs, so we can work together to plan the best possible care.

Services	Weekday Daytime (06:00- 18:00)	Weekday Evening (18:00 - 21:00)	Saturday Daytime (06:00- 18:00)	Saturday Evening (18:00 - 21:00)	Sunday Daytime (06:00- 18:00)	Sunday Evening (18:00 - 21:00)	Public Holiday
Personal Care Medication Support & Respite Offered in 30 minutes and one hour blocks							
30 minute visit	\$58	\$68	\$73	\$84	\$98	\$113	-
Per Hour	\$83	\$97	\$105	\$121	\$140	\$162	\$193**
Nursing Care Offered in 30 minutes and one hour blocks							
30 minute visit	\$88	\$99	\$116	-			
Per Hour	\$126	\$141	\$166	-			
Domestic Assistance, Assisted Shopping, Social Support Individual & Meal Preparation							
Per Hour	\$80	\$88	\$95	\$105	\$128	\$140	\$175**
Gardening and Home Maintenance							
Per Hour	\$84	-	\$107	-			
Social Support Groups: Level 1 and 2 - (Excluding meals)							
Per visit (full day excluding meals)	\$123	-					
Social Support Groups: Level 3 & 4 - (Excluding Meals)							
Per visit (full day excluding meals)	\$172	-					

**For Public Holiday, minimum 2 hours service applies
Transport during a service is charged \$1.50 per km

CASE MANAGEMENT FEE

Case Management is a fundamental aspect of our Home Care Package services at Umbrella Inc. We have a dedicated team of professionals fluent in multiple languages and deeply familiar with various cultural needs, ensuring our services are customised to each individual's requirements.

You will have a Case Coordinator assigned specifically to you, responsible for managing all aspects of your care, including:

- Arranging a wide range of services such as: Personal Care, Respite Care, Social Activities, Transportation, Domestic Assistance, Maintenance and Gardening, Dementia Support & Clinical Care
- Collaborating with various health professionals to oversee nutrition monitoring, podiatry, and other allied health services.
- Regular reviews of your home care agreement and care plan to ensure your needs are met consistently and effectively.

At Umbrella Inc., we prioritise providing respectful and professional care that recognises the unique backgrounds and preferences of all our clients.

Fee/ fortnight

Level 1	\$63.15
Level 2	\$117.82
Level 3	\$263.38
Level 4	\$390.99

PACKAGE MANAGEMENT FEE

Package management at Umbrella Inc. involves handling the key tasks needed to manage your Home Care Package.

This includes:

- Creating monthly statements,
- Managing package funds,
- Meeting all required standards for quality and compliance.

Fee/ fortnight

Level 1	\$36.89
Level 2	\$65.18
Level 3	\$141.98
Level 4	\$215.22

IMPORTANT INFORMATION

- **Cancellation of Service Fee:** Full-service fees apply for cancellations made with less than 24 hours' notice.
- **Staff Travel Fee:** Clients are charged for travel at \$1.50 per km for the first 10 kilometres per visit.
- **Income-Tested Fee:** This applies only to clients assessed by the Australian Government as needing to contribute towards their Home Care package based on income.
- **Fee Adjustments:** Fees are subject to increases. You will be given at least 30 days' notice of these changes in line with our fee policy.