



OUR PROGRAMS

Social Support Groups

Enjoy activities and the company of likeminded seniors from similar cultural groups or with the same interests. Our focus is to increase social connection and reduce loneliness. Transport to and from your home is provided to our Social Support Centre in Belmont, Mondays to Fridays.

Aged Care Volunteer Visitors Scheme

Links volunteers with socially isolated seniors from multicultural or LGBTQIA+ backgrounds. Eligible seniors are those who receive a home care package or who live in a residential facility. We match our volunteers with clients, based on language, cultural background and location.

Home Support Services

We provide personalised home care support to seniors to help them remain at home for as long as possible. We match our support workers with our clients, based on cultural background and we provide customised home care packages depending on the client's individual level of need.

Care Finder Services

This service is funded by the Western Australia Primary Health Alliance as part of a national network of care finders to support integration between the health, aged care and other local support services. It is available free of charge to seniors 65+ who need one-on-one support to understand and access aged care services.

WHO WE ARE



For more than 25 years, Umbrella Inc. has been providing award-winning, personalised support for seniors, especially those from culturally and linguistically diverse (CaLD) and LGBTQIA+ backgrounds. We understand that staying connected to your culture, community, and language is just as important as receiving practical support at home.

We offer a range of services designed to help you live independently while staying engaged with what matters most to you. Our friendly team is passionate about delivering care that makes you feel understood and supported, no matter where you come from or what challenges you face.



Head Office: 39 Abernethy Road, Belmont 6104

Hub: Olive Tree House, 6b Blades Close, Morley 6062

Home Support Services: 234 Great Eastern Highway Ascot 6104

Postal: PO Box 311, Belmont 6984



(08) 9275 4411



www.umbrellacommunitycare.com.au



enquiries@umbrellacommunitycare.com.au

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to learn more.



AGED CARE FOR ALL UNDER ONE UMBRELLA

Award-winning multicultural aged care provider



WHY CHOOSE US

✓ Staff who speak your language

Our staff are highly trained, friendly and culturally aligned. We carefully match each staff member with clients based on language, culture, and shared values to ensure truly personalised care.

✓ Built on community values

Umbrella Inc. was born from a community initiative to provide culturally appropriate care. We've stayed true to our roots, continually reinvesting in the community and supporting local projects. Choosing us means picking a provider deeply connected to its community.

✓ Consistent and flexible care

We strive to provide consistent care by having the same caregivers attend to you regularly. Our scheduling team aim to provide you with familiar faces at every visit, aligning with your schedule for seamless support.



OUR SUPPORT AT HOME PROGRAM

The Support At Home program is an advanced home care program suited for people over the age of 65 (50+ for First Nations) who have been assessed as requiring tailored home support. It is recommended for those needing multiple services to help maintain their independence at home.

There are three client groups with differing rules. The key factor in determining which individuals are placed into each of the three client groups depends on whether they were accessing, or eligible for, a Home Care Package on or before **September 12, 2024**. If you are unsure which category you are in, please contact your Care Partner.

Clients will contribute to the cost of **non-clinical** Support at Home services based on their financial assessment by Services Australia, ensuring they only pay for the services they actually receive.

For more information, scan the QR code.



OUR COMMONWEALTH HOME SUPPORT PROGRAM

The Commonwealth Home Support Programme (CHSP) is an entry level home care program suited for people over the age of 65 (50+ for First Nations) who have been assessed as requiring basic support. CHSP is recommended for those needing one or two services to help maintain their independence at home.

OUR SERVICES

Help with my home

- Cleaning and household tasks
- Shopping assistance
- Laundry duties
- Assistance with grocery shopping
- Home maintenance
- Home modifications
- Garden maintenance
- Aids and equipment installation

Help me stay social

- Social outings, group & community events
- Transport to and from services and appointments
- Companionship (Aged Care Volunteer Visitors Scheme)

Help with my health

- Personal care, dressing, and showering
- Meals and food preparation
- Clinical nursing
- Medication management
- Allied health and therapy services
- Continence, dementia, vision & hearing management

Help me navigate

- Intake Assessment Team
- Carer (family/friend) support
- Care finder program
- Community outreach projects

HOW TO ACCESS OUR SERVICES

Access our services by contacting our Assessment Team to learn about your eligibility and care options. Our SAH program provides tailored packages, while our CHSP program helps you stay independent at home. Whether you're looking to join, switch providers, or are enquiring for a family member, reach out today!

 08 9275 4411

 assessments@umbrellacommunitycare.com.au