

FEE SCHEDULE - Support at Home

From 1 July 2025

Our Support at Home Fee Schedule outlines the costs associated with our range of services tailored to meet individual needs. We strive for transparency and affordability, ensuring that all fees are clearly communicated and understood, so our clients and their families can make informed decisions about their care. As a partner in your journey towards maintaining independence and quality of life, we are committed to offering flexible solutions that respect your cultural values and personal choices. This schedule is designed to help you understand your options and the associated costs, so we can work together to plan the best possible care.

Services	Weekday Daytime (06:00-18:00)	Weekday Evening (18:00 - 21:00)	Saturday Daytime (06:00-18:00)	Saturday Evening (18:00 - 21:00)	Sunday Daytime (06:00-18:00)	Sunday Evening (18:00 - 21:00)	Public Holiday
Clinical Support:							
Nursing Care Offered in 30 minutes and one hour blocks							
30 minute visit	\$129	\$146	\$163		-		
Per Hour	\$186	\$210	\$235		-		
Independence:							
Personal Care Medication Support & Respite Offered in 30 minutes and one hour blocks							
30 minute visit	\$74	\$83	\$93	\$106	\$122	\$137	-
Per Hour	\$106	\$119	\$134	\$152	\$175	\$197	\$230
Social Support: Individual							
Per Hour	\$104	\$117	\$131	\$149	\$171	\$194	\$226
Social Support: Centre Based							
Per visit (full day excluding meals)	\$270				-		
Everyday Living							
Domestic Assistance, Assisted Shopping & Meal Preparation							
Per Hour	\$104	\$117	\$131	\$149	\$171	\$194	\$226
Gardening and Home Maintenance							
We engage external contractors to provide gardening and home maintenance services. We will discuss and agree the cost for these services prior to service.							

CARE MANAGEMENT FEE

Care Management is a fundamental aspect of our Support at Home services at Umbrella Inc. We have a dedicated team of care partners fluent in multiple languages and an understanding of various cultural needs, ensuring our services are customised your requirements. Your assigned Care Partner will be **responsible for managing all aspects of your care, including:**

Care Management Fee: \$150.00

- Arranging a wide range of services such as: Personal Care, Respite Care, Social Activities, Transportation, Domestic Assistance, Maintenance and Gardening, Dementia Support & Clinical Care
- Collaborating with various health professionals to oversee nutrition monitoring, podiatry, and other allied health services.
- Regular reviews of your home care agreement and care plan to ensure your needs are met consistently and effectively.

At Umbrella Inc., we prioritise providing respectful and professional care that recognises the unique backgrounds and preferences of all our clients.

IMPORTANT INFORMATION

- **Cancellation of Service Fee:** Full-service fees apply for cancellations made with less than 24 hours' notice.
- **Contribution Fee:** This applies only to clients assessed by Services Australia as needing to contribute towards their Support at Home based on income.
- **Fee Adjustments:** Fees are subject to increases. You will be given plenty of notice of these changes in line with our fee policy.