

# Support at Home Price List



From 1 May 2026

Our Support at Home Price List shows the costs of services tailored to your needs, with full transparency and affordability. We deliver person-centred care that respects your values, preferences, and choices; helping you stay independent, connected, and living life your way.

Clinical Support:							
Services	Weekday Daytime (06:00-18:00)	Weekday Evening (18:00 - 21:00)	Saturday Daytime (06:00- 18:00)	Saturday Evening (18:00 - 21:00)	Sunday Daytime (06:00- 18:00)	Sunday Evening (18:00 - 21:00)	Public Holiday
<b>Registered Nurse</b>							
30 minutes	\$129	\$146	\$163				N/A
Per Hour	\$186	\$210	\$235				N/A
<b>Nursing Assistant or Medication Competent Support Worker</b>							
30 minutes	\$74	\$83	\$93	\$106	\$122	\$137	N/A
Per Hour	\$106	\$119	\$134	\$152	\$175	\$197	\$230


*Price of nursing consumables is available on request*

Allied Health and Therapeutic Services		
<b>We engage Associated Providers to provide Allied and Therapeutic services. We will discuss and agree the cost for these services prior to service.</b>		
These services are available only from Monday - Friday during standard hours	30 minutes	Per hour
<b>Dietitian and Nutritionist</b>	N/A	\$220
<b>Exercise Physiologist</b>	\$150	\$220
<b>Hydrotherapy</b>	N/A	\$127
<b>Occupational Therapy</b>	\$150	\$220
<b>Therapy Assistant</b>	\$85	\$130
<b>Physiotherapy</b>	\$150	\$220
<b>Podiatry (Home Visit)</b>	Price on request	
<b>Podiatry (In Clinic)</b>	\$200	\$280
<b>Speech Pathologist</b>	\$150	\$220

These rates apply for allied health professional within 10km radius of your home. Pricing for any services requiring travel **more than 10kms** from your home is available upon request.


# Support at Home Price List



 <b>Independence Services</b>							
Services	Weekday Daytime (06:00-18:00)	Weekday Evening (18:00 - 21:00)	Saturday Daytime (06:00-18:00)	Saturday Evening (18:00 - 21:00)	Sunday Daytime (06:00-18:00)	Sunday Evening (18:00 - 21:00)	Public Holiday
<b>Personal Care and Medication Prompt</b>							
30 minutes	\$74	\$83	\$93	\$106	\$122	\$137	N/A
Per hour	\$106	\$119	\$134	\$152	\$175	\$197	\$230
<b>Flexible Respite</b>							
30 minutes	\$74	\$83	\$93	\$106	\$122	\$137	N/A
Per hour	\$106	\$119	\$134	\$152	\$175	\$197	\$230
<b>Therapeutic Services</b>							
<b>We engage Associated Providers to provide Therapeutic services. We will discuss and agree the cost for these services prior to service.</b>							
<b>Remedial Massage</b>						\$150	
<b>Social Support and Community Engagement</b>							
<b>Individual Social Support and Accompanied Activities</b>							
No travel	\$104	\$117	\$131	\$149	\$171	\$194	\$226
Travel up to 10km	\$119	\$131	\$144	\$158	\$174	\$192	\$215
Travel from 11-20km	\$134	\$147	\$162	\$178	\$196	\$216	\$242
Travel from 21-30km	\$149	\$164	\$180	\$198	\$218	\$240	\$269
Travel from 31-40km	\$164	\$180	\$198	\$218	\$240	\$264	\$296
Travel < 41km	\$194	\$213	\$235	\$258	\$284	\$312	\$350
<b>Community Transport</b>							
Indirect Transport (Taxi)	The taxi services will be variable and individual acceptance of agreed costs will be made by you at the time of the transport.						
<b>Group Social Support and Community Engagement (as per social support schedule)</b>							
Day Centre Attendance or Outing (Per Day - 5hours)						\$230	
Bus Transport (per one-way trip)						\$30	
Bus Transport (per two-way trips)						\$60	
Meal at Centre (Charged to clients directly)						\$16	

# Support at Home Price List



 <b>Everyday Living</b>							
Services	Weekday Daytime (06:00-18:00)	Weekday Evening (18:00 - 21:00)	Saturday Daytime (06:00-18:00)	Saturday Evening (18:00 - 21:00)	Sunday Daytime (06:00-18:00)	Sunday Evening (18:00 - 21:00)	Public Holiday
<b>Domestic Assistance (Per Hour)</b>							
General Home Cleaning	\$104	\$117	\$131	\$149	\$171	\$194	\$226
Laundry Services							
Shop by List							
<b>Meals (Per Hour)</b>							
Meal Preparation at Home	\$104	\$117	\$131	\$149	\$171	\$194	\$226
Meal Delivery	Per Individual Arrangement						
<b>Gardening and Home Maintenance (Standard hours Monday - Friday only)</b>							
Gardening	We will supply a quote for you based on your individual circumstances. Your Care Partner will work with you and once agreed it will be added to your budget. It ranges from <b>\$120-\$200</b> per hour.						

# Support at Home Price List



## CARE MANAGEMENT

**\$150/ hour**

Care Management is a fundamental aspect of our Support at Home services at Umbrella Inc. Your assigned Care Partner will be responsible for managing all aspects of your care, including but not limited to:

- Arranging a wide range of services such as: Clinical Care, Independence Services and Everyday Living.
- Collaborating with various health professionals to oversee nutrition monitoring, podiatry, and other allied health services.
- Regular reviews of your service agreement, care plan and budget to ensure your needs are met consistently and effectively.
- The Australian Government automatically sets aside 10% of your quarterly budget towards your Care Management activities.

## IMPORTANT INFORMATION

- **Service Cancellation:** Notification of any cancellation/ placing services on hold must be received at least two business days prior to the commencement of the service otherwise full fees will be incurred.
- **Price Adjustments:** This information is correct at the time of printing and valid from 1 May 2026. Prices are regularly reviewed and are subject to change.
- **Incremental Cost Outline:** Unless otherwise stated, time is billed at 30 minutes, then 15-minute increments after that.
- **GST:** All prices exclude GST. GST will be applied to customer-funded services.
- **Public Holidays:** All services on public holidays have to be a minimum of two hours.
- **Co-Contribution:** Your contribution rate is determined by Services Australia. It is based on the type of service you wish to receive, your pension status as well as your income and asset assessment. You will need to pay contributions at your assessed rate for services received from the Everyday Living and Independence categories. You won't be required to make any contribution for the services you receive under the Clinical Care category.
- **Hardship:** You may be eligible for hardship assistance to assist with contributions. Services Australia manages all financial hardship assistance applications for Support at Home clients. Call Services Australia's aged care line on **1800 227 475** (Monday to Friday, 8am to 5pm).