



Support at Home Price List From 1 October 2026

Our Support at Home Price List shows the costs of services tailored to your needs, with full transparency and affordability. We deliver person-centred care that respects your values, preferences, and choices; helping you stay independent, connected, and living life your way.

CLINICAL SUPPORT SERVICES

Services	Weekday Daytime (06:00-18:00)	Weekday Evening (18:00 - 21:00)	Saturday Daytime (06:00- 18:00)	Saturday Evening (18:00 - 21:00)	Sunday Daytime (06:00- 18:00)	Sunday Evening (18:00 - 21:00)	Public Holiday
Registered Nurse (Direct and Indirect**)							
30 minutes	\$136	\$153	\$171	N/A			
Per Hour	\$195	\$220	\$246	N/A			
Nursing Assistant or Medication Competent Support Worker							
30 minutes	\$78	\$89	\$99	\$112	\$129	\$146	N/A
Per Hour	\$112	\$127	\$142	\$161	\$185	\$209	\$244
Price of nursing consumables is available on request							

Personal Care and Medication Prompt							
30 minutes	\$80	\$91	\$102	\$115	\$133	\$150	N/A
Per hour	\$115	\$130	\$146	\$165	\$190	\$215	\$250

Allied Health and Therapeutic Services		
We engage Associated Providers to provide Allied Health and Therapeutic services. We will discuss and agree the cost for these services prior to service.		
These services are available only from Monday - Friday during standard hours	30 minutes	Per hour
Dietitian and Nutritionist	N/A	\$220
Exercise Physiologist	\$150	\$220
Hydrotherapy	N/A	\$127
Group Therapy	Price on request*	
Occupational Therapy	\$150	\$220
Therapy Assistant	\$85	\$130
Physiotherapy	\$150	\$220
Podiatry (Home Visit)	Price on request*	
Podiatry (In Clinic)	\$200	\$280
Speech Pathologist	\$150	\$220

*Price on request - For Allied Health services which are not included in the price list, 10% administrative overhead will be charged to cover procurement and quality assurance.

INDEPENDENCE SERVICES



Services	Weekday Daytime (06:00- 18:00)	Weekday Evening (18:00 - 21:00)	Saturday Daytime (06:00- 18:00)	Saturday Evening (18:00 - 21:00)	Sunday Daytime (06:00- 18:00)	Sunday Evening (18:00 - 21:00)	Public Holiday
Flexible Respite							
30 minutes	\$78	\$88	\$99	\$112	\$129	\$145	N/A
Per hour	\$112	\$127	\$142	\$161	\$185	\$209	\$244
Therapeutic Services							
We will provide you with a quote based on your individual circumstances. 10% surcharge will be included as per invoice to cover administration costs. Once agreed with your care partner, it will be added to your budget.							
Remedial Massage						\$157	
Social Support and Community Engagement							
Individual Social Support and Accompanied Activities							
No travel	\$109	\$124	\$138	\$157	\$180	\$204	\$208
Travel up to 10km	\$125	\$141	\$158	\$179	\$206	\$233	\$238
Travel from 11-20km	\$141	\$159	\$178	\$202	\$232	\$262	\$268
Travel from 21-30km	\$156	\$177	\$198	\$224	\$258	\$292	\$298
Travel from 31-40km	\$172	\$195	\$218	\$247	\$284	\$321	\$328
Travel < 41km	\$204	\$230	\$257	\$292	\$336	\$380	\$388
Community Transport							
Indirect Transport (Taxi)	Umbrella will assist you accessing taxi services. This will be charged at the cost of the trip plus a 10% surcharge to cover administration costs.						
Group Social Support and Community Engagement (as per social support schedule)							
Day Centre Attendance or Outing (Full Day)						\$245	
Day Centre Attendance or Outing (Per hour)						\$49	
Bus Transport (per one-way trip)						\$32	
Bus Transport (per two-way trips)						\$64	
Meal at Centre (Charged to clients directly)						\$17	



Services	Weekday Daytime (06:00-18:00)	Weekday Evening (18:00 - 21:00)	Saturday Daytime (06:00-18:00)	Saturday Evening (18:00 - 21:00)	Sunday Daytime (06:00-18:00)	Sunday Evening (18:00 - 21:00)	Public Holiday
Domestic Assistance (Per Hour)							
General Home Cleaning	\$110	\$124	\$139	\$158	\$182	\$205	\$239
Laundry Services							
Shop by List							
Meals (Per Hour)							
Meal Preparation at Home	\$110	\$124	\$139	\$158	\$182	\$205	\$239
Meal Delivery	We will provide you with a quote based on your individual circumstances. 10% surcharge will be included as per invoice to cover administration costs. Once agreed with your care partner, it will be added to your budget.						
Gardening and Home Maintenance (Standard hours Monday - Friday only)							
Gardening	For our Gardening services, the cost will range from \$120 - \$250* per hour, 10% surcharge* will be included as per invoice to cover administration costs. Your Care Partner will work with you and once agreed it will be added to your budget.						

Support at Home Price List



CARE MANAGEMENT

\$160/ hour

Care Management is a fundamental aspect of our Support at Home services at Umbrella Inc. Your assigned Care Partner will be responsible for managing all aspects of your care, including but not limited to:

- Arranging a wide range of services such as: Clinical Care, Independence Services and Everyday Living.
- Collaborating with various health professionals to oversee nutrition monitoring, podiatry, and other allied health services.
- Regular reviews of your service agreement, care plan and budget to ensure your needs are met consistently and effectively.
- The Australian Government automatically sets aside 10% of your quarterly budget towards your Care Management activities.

IMPORTANT INFORMATION

- **Service Cancellation:** Notification of any cancellation/ placing services on hold must be received at least two business days prior to the commencement of the service otherwise full fees will be incurred.
- ****Indirect costs:** The clinical services provided by the Registered nurses may include an indirect cost which include care planning and coordination, clinical documentation, communication with your care team, preparing recommendations or follow up actions related to your services occurs outside the face-to-face service delivery. Indirect clinical care costs are only applied where relevant and agreed as part of your care arrangements. Where applicable, these costs will be billed in 15-minute increments, with each 15-minute increment charged at half of the applicable 30-minute service rate.
- **Price Adjustments:** This information is correct at the time of printing and valid from 1 October 2026. Prices are regularly reviewed and are subject to change.
- **Incremental Cost Outline:** Unless otherwise stated, time is billed at 30 minutes, then 15-minutes increments after that.
- **GST:** All prices exclude GST. GST will be applied to customer-funded services.
- **Public Holidays:** All services on public holidays have to be a minimum of two hours.
- **Co-Contribution:** Your contribution rate is determined by Services Australia. It is based on the type of service you wish to receive, your pension status as well as your income and asset assessment. You will need to pay contributions at your assessed rate for services received from the Everyday Living and Independence categories. You won't be required to make any contribution for the services you receive under the Clinical Care category.
- **Hardship:** You may be eligible for hardship assistance to assist with contributions. Services Australia manages all financial hardship assistance applications for Support at Home clients. Call Services Australia aged care line on **1800 227 475** (Monday to Friday, 8am to 5pm).